

Appendix A

SOUTHWARK HEALTH & SOCIAL CARE PERFORMANCE INDICATORS - QUARTER 4 (2008/ 9)																	
Indicator code	Performance indicator description	2005/6 Outturn	2006/7 Outturn	2007/8 Outturn	2008/9 Q1 Target	2008/9 Q1 Outturn	2008/9 Q2 Target	2008/9 Q2 Outturn	2008/9 Q3 Target	2008/9 Q3 Outturn	2008/9 Q4 Target	2008/9 Q4 Outturn	2008/9 Target	2008/09 Outturn	London position	Traffic Light	Direction of travel (DoT)
BETTER HEALTH AND WELL-BEING FOR ALL																	
Outcome 1: We will work to improve your health and emotional wellbeing																	
old LDP	Mental Health - % on CPA with 7 day follow up after discharge	95	90.7	96.5	95.1	100	95.1	97.2	95.1	97	95.1	98.5	95.1	98.5	To be confirmed	GREEN	Better
VS04	Mortality Rate from Suicide and undetermined Injury	11.05 (2002-04)	10.83 (2003-05)	9.12 (2004/06)						8.63 (2005-2007)		8.63 (2005-2007)			7.49	target dropped at PCT level	Better
VS12 NI 51	Emotional health and wellbeing and CAMHS: Proxy measure. Self-assessed ranking of 1-4 for four questions (max 16)	13	16	16	16	16	16	16	16	16	16	16	16	16	Not known	GREEN	Same
Outcome 2: We will make mental health better, through improved access to psychological therapies																	
EC06	Mental Health - No. of people receiving early intervention services	72	174	188	186	186	192	187	187	187	187	187	187	187		GREEN	Better
	Mental Health - No. of New people receiving early intervention services				14	4	29	5	43	66	52	89	52	89	65	GREEN	
EC05	No. of people receiving crisis resolution services	781	760	772	193	170	387	397	580	617	773	839	773	839	673	GREEN	Better
VSC02 WCC	People with depression and/ or anxiety disorders with access to psychological therapies (Numbers of people entering therapies)	Not applicable	Not applicable	Not applicable	Deferred	Deferred	Deferred	Deferred	Deferred	Deferred	To be confirmed	313	To be confirmed	313	Not known		-
Outcome 4: We will help you live independently for longer and help you to look after yourself and your family																	
NI 141 LAA	Vulnerable people achieving independent living (service users who have moved on from supported accommodation in a planned way)	Not available	Not available	Not available	75%	72.66%	75%	68.95%	75%	66.67%	75%	80.31%	75%	72.15%	Not known	AMBER	Better
VSC04 NI 125	Achieving independence for older people through rehabilitation/ intermediate care: % older people discharged from hospital to their own home or residential/ nursing home	Not available	Not available	Not available	Not available	Collated from October 2008	Not available	Collated from October 2008	To be confirmed	Not available	To be confirmed	92.96	To be confirmed	92.96%	Not known		-
VSC03 NI136	People supported to live independently through social services (all adults)	Not applicable	Not applicable	Not applicable	Not yet available	1,252.78	Not yet available	1,262.03	Not yet available	1,246.47	To be confirmed	2,231.39	To be confirmed	2118.85	Not known		Better
VSC05 NI 145	Adults with learning disabilities in settled accommodation	Not applicable	Not applicable	Not applicable					Not available		To be confirmed	31.97	To be confirmed	31.97	Not known		-
VSC06 NI 149	Adults in contact with secondary mental health services in settled accommodation	Not applicable	Not applicable	Not applicable					Not available		To be confirmed	33.98	To be confirmed		Not known		-
	Intensive homecare rates as % of all intensive social care	34	34.52	34.3					To be confirmed	35.54	To be confirmed	35.54	To be confirmed	36	AMBER		-
	Intensive Homecare – households per 1,000 (Sept. census)	28	28.4	25.13					24	26.7	24	26.7	24	25.6	GREEN		-
VSC18 NI 135	Support for carers: receiving needs assessment or review ans a specific carer's service, or advice and information (PAF C62)	13.2	13.6	15.7					Not yet available (extracted from RAP)		To be confirmed	1.57%	19%				-
VSC07 NI 146 LAA	Adults with learning disabilities in employment	Not applicable	Not applicable	Not applicable					Not yet available		To be confirmed	17.3%	To be confirmed		Not known		-
VSC08 NI 150 LAA	Adults in contact with secondary mental health services in employment	Not applicable	Not applicable	Not applicable					Not yet available		Not available	2.70%	To be confirmed		Not known		-
NI139	% Who think that older people in their local area get the help and support they need to continue to live at home for as long as they want to (Place survey)	Not applicable	Not applicable	Not applicable		Annual	Annual	Annual	Annual	Annual	Not available	19.90%	To be confirmed	19.90%	23.30%		
NI140	% who would say that they have been treated with respect and consideration by their local public service in the last year.					Annual	Annual	Annual	Annual	Annual	Not available	62.00%	To be confirmed	62.00%	67.20%		
C73	Permanent admission to Residential /nursing care -Younger adults					2.7	Not yet available	Not yet available	Not yet available	Not yet available	Not yet available	1.34					

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C72	Permanent admission to Residential /nursing care -Older People					78	Not yet available	Not yet available	Not yet available	Not yet available	Not yet available	82.01						
	People with physical disabilities helped to live at home (per 1000)	4.3	4.1	4.3								3.2			4		Worse	
	People with learning disabilities helped to live at home (per 1000)	2.9	2.6	3								2.12			2.2			
	People with mental health problems helped to live at home (per 1000)	8.7	9.7	9.6								8.36			4.9		Worse	
	Older People helped to live at home (per 1000)	114	108	109.3								83.36			102		Worse	
Outcome 5: We will help you to live a longer life																		
VSB01 NP 04 NI 120 LAA	Mortality rate from all causes at all ages (All-Age All-Cause Mortality rate) - males (reduce to 652 in 2011)	801.02 (2004)	794.12 (2005)	734.05 (2006)	Annual	Annual	Annual	Annual	Annual	Annual	717.52 (2007)	727	717.52 (2007)	727	717.52 (2007)	671.96	GREEN	better
VSB01 NP 04 NI 120 LAA	Mortality rate from all causes at all ages (All-Age All-Cause Mortality rate) - females (reduce to 426 in 2011)	542.73 (2004)	517.62 (2005)	474.01 (2006)	Annual	Annual	Annual	Annual	Annual	Annual	498.86 (2007)	472	498.86 (2007)	472	498.86 (2007)	459.51	AMBER	worse
	Male life expectancy at birth	74.9 (2002-04) (1.7 gap)	75.5 (2003-05) (1.42 gap)	76.6 (2004-06) (0.7 gap)	Annual	Annual	Annual	Annual	Annual	Annual	Reduction in gap	77.0 (2006-08) (0.3 gap)	Reduction in gap	77.0 (2006-08) (0.3 gap)	77.3 (National)	GREEN	better	
NI 119	% who say their health is good or very good				Annual	Annual	Annual	Annual	Annual	Annual	Not Available	79.8	not available	79.8	79.4			
Outcome 6: We will reduce the chances of you dying from diseases that are preventable																		
VSB03 / WCC	Reduction in Cancer Mortality in people under 75, from 124 per 100,000 in 2004-06, to 107 per 100,000 in 2011	134 (2002-04)	126 (2003-05)	124 (2004-06)	Annual	Not yet available	Annual	Not yet available	Annual	Annual	122.01 (2005/07)	122	122.01 (2005/07)	122	122.01 (2005/07)	111.96 (2005-07)	GREEN	better
VSB02 / WCC	Reduction in CVD Mortality: reduction in CVD Mortality from a baseline of 102 per 100,000 to 91 per 100,000 in 2011	121 (2002-04)	112 (2003-05)	102 (2004-06)	Annual	Not yet available	Annual	Not yet available	Annual	Annual	94.57 (2005-07)	118	94.57 (2005-07)	118	94.57 (2005-07)	83.52 (2005-07)	GREEN	better
VSC30	Mortality rate from causes considered amenable to healthcare	250.66 (2004)	223.49 (2005)	238.93 (2006)	To be confirmed	Not yet available	To be confirmed	Not yet available	To be confirmed	Annual	241.59 (2007)	To be confirmed	241.59 (2007)	To be confirmed	241.59 (2007)	191.52	investigate	-
VSC23	Vascular Risk registers	Not applicable	Not applicable	Not applicable	To be confirmed	Not yet available	To be confirmed	Not yet available	To be confirmed	Annual	Not yet available	To be confirmed	Not yet available	To be confirmed	Not yet available	Not known		-
Outcome 7: We will help pre-school children live a healthier life (conception-5 years)																		
WCC	Infant mortality rate (deaths per 1000 births, < 1yr)			6.0 (2004-06)							6.4 (2005-07)	Reduction in rate	6.4 (2005-07)	Reduction in rate	6.4 (2005-07)	4.8	RED	worse
old retained	Smoking in pregnancy rates (%)	7	6.6	7.55	5.10%	6	5.10%	7.3	5.10%	7.80%	5.10%	8.60%	5.10%	8.6%	7%	RED	Worse	
old retained	initiating breastfeeding (%)	87.3	87.6	87.1	90%	86.6	90%	94.3	90%	89%	90%	90.1%	90%	90.1%	82%	GREEN	Better	
VSB11 NI 53 NP 17	Breastfeeding at 6-8 weeks: Coverage	Not applicable	Not applicable	Not applicable	55.1%	85.0%	65.3%	82.9%	75.3%	76.6%	85.0%	91.7%	85% (qtr4)	92%	65%	GREEN	Better	
VSB11 NI 53 NP 17	Breastfeeding at 6-8 weeks: Prevalence	Not applicable	Not applicable	Not applicable	43.2%	53.8%	51.0%	53.3%	58.7%	51.3%	66.2%	57.5%	66.2%	72%	Not known	AMBER	Better	
Immunisation rates by 2nd birthday (see below)																		
	Diphtheria	82%	79.9%	83.9%	80.0%	71.8%	80.0%	77.5%	80.0%	84.5%	80.0%	82.1%	80%	81.4%	Not known	GREEN	-	
	Hib (haemophilus influenza b)	82%	79.9%	83.9%	80.0%	71.8%	80.0%	77.5%	80.0%	84.5%	80.0%	82.1%	80%	81.4%	Not known	GREEN	-	
	Pertussis (whooping cough)	82%	79.9%	83.9%	80.0%	71.8%	80.0%	77.5%	80.0%	84.5%	80.0%	82.1%	80%	81.4%	Not known	GREEN	Same	
VSB10_10	MMR	63%	64.1%	65.4%	75%	64.1%	75%	70.2%	75.0%	76.9%	75.0%	77.0%	75%	75.1%	75% (2006/7)	GREEN	Worse	
VSB10_08	Pneumococcal infection (PCV)	Data not available	Data not available	26.1%	75%	43.6%	75%	58.0%	75.0%	65.7%	75.0%	69.2%	75%	61.2%	Not known	RED	Better	

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VSB10_09	Haemophilus influenzae type b (hib), meningitis C (MenC)	Data not available	73.6%	17.6%	75%	48.6%	75%	64.4%	75.0%	68.1%	75.0%	73.6%	75%	64.7%	Not known	RED	Better
	Immunisation rates by 5th birthday (see below)	See below															
VSB10_14	Diphtheria, tetanus, polio primary & booster	53%	49.4%	54.5%	70%	50%	70%	56%	70%	56%	70%	54.7%	70%	55%	85% (2006/7)	RED	Worse
	MMR 1st dose (MMR1)	76%	68.1%	72.8%	Target not set	73.4%	Target not set	79.2%	Target not set	78.5%	Target not set	75.4%	Target not set	77%	Not known	Traffic light status not able to be evaluated	Better
VSB10_15	MMR 1st and 2nd dose (MMR2)	50%	46.9%	51.4%	70%	48.90%	70%	56.70%	70.0%	55.0%	70.0%	55.0%	70%	54.6%	52% (2006/7)	RED	Worse
VSC29 NI 70	Admissions caused by unintentional and deliberate injuries to children (Rates per 10,000)	45.8	62.4	66.21	Target to be confirmed	16.14	Target to be confirmed	32.09	Target to be confirmed	47.13	To be confirmed	61.63	To be confirmed	61.63	Not known	Traffic light status not able to be evaluated	Better
Outcome 8: We will help school-age children and teenagers live a healthier life (5-18 Years)																	
EC01	% of first attendances at GUM Clinics where Southwark residents were offered an appointment to be seen within 48 hrs of contacting service	Data not available	Not applicable	97.6%	100%	99.7%	100%	99.8%	100.0%	99.8%	100.0%	100.0%	100%	100%	Not known	GREEN	
	Health of children looked after (% with annual dental & health check)	81.2	85.8	89									88%		2006/7 87%		
VSB18	Dental Services: increase number of people using primary dental services from 128,252 for the previous 24 months ending on 31 st March 2006, to 141,239 for the previous 24 months ending 31 st March 2011	Not applicable	Not applicable	Not applicable	129,667	129,666	131,696	130,166	133,726	131,004	135,755	131,089	135,755	131,089	Not known	GREEN???????	Better
VSB08 NI 112 NP 23 LAA	Teenage Pregnancy rates per 1000 female 15-17yr old population. (Reduce the 1998 baseline rate of teenage pregnancy by 60% by 2010) Note: quarterly rates are rolling quarterly average	86.7 (2004)	71.8 (2005)	75.0 (2006 final)	54.48 (2007)	72.9 (Q1 2007)	54.48 (2007)	80.0 (Q2 2007)	54.48 (2007)	77.5 (Q4 2007 Prov)	54.48 (2007)	74 (Q1 2008 Prov)	54.48 (2007)	80.5 (12 months to March 08)	44.6	RED	Worse
VSB13 NI 113	Chlamydia Screening (qtrly %) increase percentage of population aged 15-24 receiving Chlamydia screening to 18% by 2010/11)	5.0%	6.8%	13.1% (4,557)	4.5% (1,582)	4.52%	4.5% (1,582)	Not yet available	17%	19.3%	17%	26.1%	17% (5,975)	26.1%	4.9% (2007/8)	GREEN	Better
VSB10	HPV : the new human papilloma vaccine offered to girls aged 12-13 from September 2008. (nb. Not part of Health check 2008/09)	Not applicable	Not applicable	Not applicable	90%	Prog. to begin October 2008	90%	Prog. to begin October 2008	90%	0.0%	90.0%	0.0%	90%	0%	Not known	RED	-
Outcome 9: We will help adults live a healthier life (18 - 65 years)																	
VSA09	Extension of NHS Breast Cancer Screening Programme to women aged 47-49 and 71-73 DEFERRED	Not applicable	Not applicable	Not applicable	Deferred	Deferred	Deferred	Deferred	Deferred	Deferred	Deferred	Deferred	To be confirmed	Deferred	Not known	Traffic light status not able to be evaluated	-
VSA10	Extension of NHS Bowel Cancer Screening Programme aged up to 75 DEFERRED	Not applicable	Not applicable	Not applicable	Deferred	Deferred	Deferred	Deferred	Deferred	Deferred	Deferred	Deferred	To be confirmed	Deferred	Not known	Traffic light status not able to be evaluated	-
	Cancer 2 week wait from urgent GP referral to first Outpatient appointment	100	99.9	99.9	100	99.9	100	99.9	100	99.9	100	95.2	100	98.72	100	GREEN	Same
	Cancer: 31 day wait (%) (diagnosis to treatment)	99.3	99.8	99.5	98	99.2	98	99.9	98	99.3	98	100	98	99.6	99.9	GREEN	Better
	Cancer: 62 day wait (%) (referral to treatment)	80.6	94.7	95.86	95	94.9	95	95.9	95	100	95	100	95	97.7	97.6	GREEN	Better
VSA08	Breast Symptom Two Week Wait: Extension to include patients who were referred for 'breast symptoms' and not for suspected breast cancer – this target addresses that, with a 100% target by December 09	Not applicable	Not applicable	Not applicable	46%	Not available	Not yet available	Not yet available	Not yet available	Not yet available	Not available	Not available	71%	Not available	Not known		-
VSA11	Extended Cancer 31-Day Subsequent Treatments Target (Chemo + Surgery): extension to include those waiting for subsequent/adjvant treatments, to reach 100% by December 08	Not applicable	Not applicable	Not applicable	46%	Not available	Not yet available	Not yet available	Not yet available	Not yet available	Not available	92.6	100%	Not known	Not known	RED	-
VSA12	Extended Cancer 31-Day Subsequent Treatments Target (Radiotherapy): extension to include those waiting for subsequent/adjvant treatments, to reach 100% by October 2010	Not applicable	Not applicable	Not applicable	17%	Not available	Not yet available	Not yet available	Not yet available	Not yet available	not available	100	45%	Not known	Not known		-
VSA13	Extended 62-Day Cancer Treatment Target: extension to include those referred by an NHS Cancer Screening Programme (100% by December 08)	Not applicable	Not applicable	Not applicable	30%	Not available	Not yet available	Not yet available	Not yet available	Not yet available	not available	100	100%	Not known	Not known		-
VSA13_06	Extended 62-Day Cancer Treatment Target: extension to include those who were not originally referred for suspected cancer, but have been seen by a clinician, who suspects cancer and has upgraded their status (100% by January 09)	Not applicable	Not applicable	Not applicable	43%	Not available	Not yet available	Not yet available	Not yet available	Not yet available	not available	100	100%	90%	Not known		-
	Diabetic Retinopathy (cumulative %)	67.7%	79.9%	65.7%	100%	72.8%	100.0%	86.3%	100.0%	97.0%	100.0%	100.0%	100%	100%	102%!!	GREEN	Better
	Cervical Screening (%)	70.70%	71.01%	70.98% (Quarter 4)	To be confirmed	71.1%	To be confirmed	71.40%	To be confirmed	Q3 data in April 09	To be confirmed	71.30% Q3 08/09	80	71.30% Q3 08/09	72.15% (LSL Q1 2008/9)	RED	Better

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VSA15	Cervical Screening results received within 2 weeks DEFERRED	Not applicable	Not applicable	Not applicable	Deferred	Deferred	Deferred	Deferred	Deferred	Deferred	Deferred	Deferred	Deferred	Deferred	Not known		-
	Breast screening age 50 to 64 (%) Revised (Q4) from 53 to 64	54.75	56.5	Q3 62.4%	Not available	62.59%	To be confirmed	62.3% Q4 07/8	To be confirmed	62.59% Q1 08/09	To be confirmed	62.71% Q2 08/09	70	62.71% Q2 08/09	63.8	RED	-
	Breast screening age 65-70								To be confirmed	60.44% Q1 08/09	To be confirmed	60.68% Q2 08/09	To be confirmed	60.68% Q2 08/09	60.6		
Outcome 10: We will help older people live a healthier life (>65 years)																	
	Healthy Life Expectancy at 65 (Place survey 09)									Data not available							
	Flu Vaccinations (%) (Oct – Dec)	61.90%	61.40%	64.90%	No target	Data not available	To be confirmed	Prog. to begin October 2008	70%	69.8%	70.0%	69.8%	70	69.8	70%	AMBER	Better
Outcome 11: We will help you stop smoking																	
VSB05 NI 123 LAA	Smoking quitters (Numbers): Four-week smoking quitters (clients, cumulative)	1,077	1,243	1,370	250	258 revised q3	500	513 revised q3	750	706	1,225	1,277	1,225	1,277	915 av (Q2 2008/9)	GREEN	Better
Outcome 12: We will support you to manage your weight and to live an active life (children and adults) (1)																	
VSB09 NI 55 LAA	Obesity amongst primary school children in Reception Year	New	13.6%	13.3%	13.7%	14.3%	Annual	Annual	Annual	Annual	13.7%	14.3%	13.7%	14.3%	11.30%	RED	Worse
VSB09 NI 56 LAA	Obesity amongst primary school children in Year 6	New	23.5%	27.1%	27.5%	26%	Annual	Annual	Annual	Annual	27.5%	26.0%	27.5%	26%	20.80%	GREEN	Better
Outcome 13: We will work to prevent and control the spread of infectious diseases																	
	MRSA numbers – Kings (New Definition from Apr 08, only includes cases diagnosed 2 days after submission)	99	68	38	New definition 15 (12 stretch)	8	New definition 29 (22 stretch)	12	30	35 (Jan)	35	40	35 (stretch -53 national)	40	Not known	RED	Worse
VSA03 Provider	C Difficile numbers at Kings, patients aged 2+ yrs (New Definition from Apr 08, only includes cases diagnosed 2 days after submission)	Not applicable	Not applicable	New Definition	71	71	138	99	238	151	288	199	288	199	Not known	GREEN	Better
VSA03 Commissioner	C. Difficile number of cases for Southwark residents aged 2+ yrs (New Definition from Apr 08, only includes cases diagnosed 2 days after submission)	Not applicable	Not applicable	New Definition	89	27	175	38	257	59	334	70	334	70	Not known	GREEN	Better
BETTER CARE FOR ALL																	
Outcome 15: We will work to improve the patient and user experience																	
VSB15	Self reported experience of patients: increase patient satisfaction recorded via Healthcare Commission survey	Not applicable	Not applicable	Not applicable	77%				Not available	Not available	Not available	To be confirmed	77%		Not known	Traffic light status not able to be evaluated	-
VSC31	Self-reported measure of people's overall health	Not applicable	Not applicable	Not applicable	To be confirmed				Not available	Not available	Not available	To be confirmed	To be confirmed		Not known		-
VSC32	Patient and user reported measure of respect and dignity in their treatment	Not applicable	Not applicable	Not applicable	To be confirmed				Not available	Not available	Not available	To be confirmed	To be confirmed		Not known		-
VSC33	Parent's experience of services for disabled children and the 'core offer'	Not applicable	Not applicable	Not applicable	To be confirmed				Not available	Not available	Not available	To be confirmed	To be confirmed		Not known		-
VSB16	Measure of public confidence in local NHS	Not applicable	Not applicable	Not applicable	To be confirmed				Not available	Not available	Not available	To be confirmed	To be confirmed		Not known		-
Outcome 16: We will work to improve the number of patients that receive clinically effective health care (1)																	
	Hypertension: prevalence recording (%)	9.4	9.7	9.7		8.5		8.9		8.8		8.6		8.7	Not available		
	Blood pressure management: Patients on hypertension register with Blood Pressure < 150/90 (%)	Not available		70.3%		77.93		75.5		78		78		77.35	50.3 Q3		
	Cholesterol management: patients on CHD register whose last cholesterol reading is < 5mm ol	Not available		72.2%		84.53		82.62		80.89		80.23		82.06	64.1 Q3		
	Managing variation in surgical thresholds	Not available	46			36.09		45.6				45.6		45.6	94.25 = national av	GREEN	
Outcome 19: We will work to improve the number of patients that receive clinically effective health care (2)																	
	Reducing emergency admissions - productivity PI	Not available	80	76.08 (Q3: latest data)	<100	Not available	<100	Q4 2007/8 33.2 (data quality concerns)	<100	Q1 2008/09 53.40%	<100	Q2 08/09 62.72%	<100	Q2 08/09 62.72%	79	GREEN	-
Outcome 19: We will provide you with social care services that are safe for users																	
	Community equipment (% delivered within 7 days) a) all	75	89.15	91.86	90	94.6	90	93.41	To be confirmed	94.64	94	94.85	90	90	90	GREEN	better

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	Community Equipment: Social Care equipment	72.3	87	91.09	94	94.7	94	92.93	94	94.29	94	94.48	94		90	GREEN	better	
	Community Equipment: PCT equipment (%)	83.9	98.43	95.81	95	97.1	95	96.01	To be confirmed	96.76	94	96.94	95		Not known	GREEN	better	
VSC12 NI 132	Timeliness of social care assessment (all adults)	Not applicable	Not applicable	85.86	Not available: requires RAP data	45.18%	Not available: requires RAP data	47.87%	94.00%	46.2% (data incomp.)	94.00%	67.63%	94%		Not known	RED	Worse	
VSC13 NI 133	Waiting time for social care package less than 4 weeks (%)	88	87.83	87.24	Not available: requires RAP data	78.85%	Not available: requires RAP data	84.73%	95.00%	82.50%	95.00%	84.82%	95%		93	RED	Worse	
Outcome 21: We will provide patients and users with well-coordinated care across the entire care pathway																		
	Delayed transfers of care (av. patients per week)	3.45	4.63	5.25	Not available	1.38	Not yet available	10.65	10	8.94	10	9.96	10	9.96	Not known	GREEN	Worse	
VSC10 NI 131	Delayed transfers of care (average per week per 100,000 population)	Not applicable	Not applicable	Not applicable	Not available	0.64	Not yet available	4.89	4.54	4.09	4.54	4.53	4.54	4.53	8.36 av. q3	GREEN	Worse	
	Percentage of patients seen in RACPs within 14 days of decision to refer	94.40%	100%	100%	100%	100%	100%	99%	100%	100%	100%	100%	100%	100.0%	Not known	GREEN	Worse	
VSA14 (1)	Proportion of people who spent at least 90% of their time on a stroke unit	Not available	Not available	Not available	67%	84%	67%	87%	67%	83%	68%	74.1%	68% (Average over the year)	74.1%	53% q3	GREEN	Worse	
VSA14 (3)	Proportion of higher risk TIA patients treated within 24 hours	Not available	Not available	Not available	33%	98%	33%	93%	33%	100%	33%	100%	33% (Average over the year)	1	67	GREEN	Better	
Outcome 25: We will provide specialist care when you need it																		
VSA04_01 VSA04_02	18 weeks referral to treatment target - admitted patients (%)	new	43	87	86%	91.50%	88%	87.7%	89%	90.0%	90.0%	90.8%	90%	90.8%	90.9	GREEN	Better	
VSA04_03 VSA04_04	18 weeks referral to treatment target - non-admitted patients (%)	new	47	92	91%	93.0%	93%	94%	95%	96%	95%	96.8%	95%	96.8%	96.8	GREEN	Better	
VSA04_05 VSA04_06	18 weeks : percentage of patients seen within 18 weeks for Direct Access Adult and Children's Audiology Services (Childrens)	Not applicable	Not applicable	Not applicable	95%	57.57%	82%	55.26%	95.00%	86.00%	95.00%	97.00%	95% (December 2008)+	97.0%	98.10%	GREEN	Worse	
	Audiology data completeness test											>120%		>120%		RED		
VSA04_07 VSA04_08	Number of people waiting longer than 6 weeks for a diagnostic test	Not applicable	860	2	0	6	0	6	0	8	0	6	0	30	Not known	AMBER	Worse	
	Inpatients waiting > 26 weeks (actual breaches)	2	0	1	0	0	0	1	0	0	0	4	0	4	15	GREEN	Better	
	Outpatients waiting > 13 weeks (actual breaches)	5	0	0	0	0	0	0	0	1	0	12	0	12	62	GREEN	Worse	
Outcome 26: We will provide you with primary care (GP and out of office hours) when you need it																		
	Access to a GP within 1 working day (%)	100%	98.11%	100%	100%	100%	100%	100%			Survey ceased Q2	Survey ceased Q2	100%	Survey ceased Q2	98% (Q3 2008/9)	GREEN	Same	
	Access to a Primary Care Professional within 2 working days (%)	100%	98.75%	100%	100%	100%	100%	100%			Survey ceased Q2	Survey ceased Q2	100%	Survey ceased Q2	97% (Q3 2008/9)	GREEN	Same	
	Advanced Access to GPs (%)	100%	98.47%	97.6%	100%	94.90%	100%	100%			Survey ceased Q2	Survey ceased Q2	100%	Survey ceased Q2	Not known	GREEN	Better	
VSA06_03	Satisfaction with telephone access to GP practice	Not available	85%	85.0%	Annual	Annual	Annual	Annual			To be confirmed	To be confirmed	86%	To be confirmed	Not known		-	
VSA06_06	Ability to see GP within 48 hours if wanted	Not available	81%	81.0%	Annual	Annual	Annual	Annual			To be confirmed	To be confirmed	83%	To be confirmed	Not known		-	
VSA06_09	Ability to book GP consultation 3+ days ahead if wanted	Not available	74%	76.0%	Annual	Annual	Annual	Annual			To be confirmed	To be confirmed	74%	To be confirmed	Not known		-	
VSA06_12	Ability to see a specific GP if wanted	Not available	85%	85.0%	Annual	Annual	Annual	Annual			To be confirmed	To be confirmed	86%	To be confirmed	Not known		-	
VSA06_15	Satisfaction with GP practice opening times	Not available	81%	78.0%	Annual	Annual	Annual	Annual			To be confirmed	To be confirmed	82%	To be confirmed	Not known		-	
VSA06_16	Average of five elements of access to primary care	Not available	Not available	Not available	Annual	Annual	Annual	Annual			To be confirmed	To be confirmed	82%	To be confirmed	Not known		-	
VSA07	Practices offering extended opening: 50% of surgeries by the end of 2008/09, and all surgeries to offer extended opening by 2010/11	Not applicable	Not applicable	New PI	8 practices (17%)	9 (19.1%)	16 (34%)	24	24	25	50%	54.30%	24 practices (54%)	54%	Not known	GREEN	-	
Outcome 27: We will provide urgent and emergency care when you need it																		
	4 hour A&E wait (% King's College Hospital)	98.5%	98.5%	98.4%	98%	98.3%	98.0%	98.4%	98.0%	98.2%	98.0%	98.03%	98%	98.3%	97.95%	GREEN	Worse	
VSC26 NI 39	Admissions for alcohol related harm	Not applicable	1,428	1,416	Not available	Not available	Not available	Not available	Not available	Not available	Not available	Not available	To be confirmed		Not known	GREEN	Better	
	Ambulance Services: Category A calls meeting 8 minute target (%)	78.2%	75.0%	78.9%	75.0%	75.4%	75.0%	72.9%	75.0%	72.5%	75.0%	79.0%	75%	75.60%	75.60%	GREEN	Better	
	Ambulance Services: Category A calls meeting 19 minute target (%)	95.8%	98.0%	98.1%	95.0%	98.5%	95.0%	98.0%	95.0%	97.9%	95.0%	98.6%	95%	98.60%	98.60%	GREEN	Better	

Indicator code	Performance indicator description	2005/6 Outturn	2006/7 Outturn	2007/8 Outturn	2008/9 Q1 Target	2008/9 Q1 Outturn	2008/9 Q2 Target	2008/9 Q2 Outturn	2008/9 Q3 Target	2008/9 Q3 Outturn	2008/9 Q4 Target	2008/9 Q4 Outturn	2008/9 Target	2008/09 Outturn	London Position	Traffic Light	Direction of travel (DoT)
	Ambulance Services: Category B calls meeting 19 minute target (%)	73.4%	81.0%	84.4%	95.0%	83.2%	95.0%	81.0%	95.0%	81.5%	95.0%	87.5%	95%	84.5%	84.50%	RED	-
Outcome 28: We will provide care close to home where safe and effective																	
VSC15 NI 129	End of life access to palliative care enabling people to choose to die at home (deaths occurring at home, cancer used as proxy)	Not applicable	Not applicable	Not applicable	Not available	Not available	Not available	Not available	Not available	Not available	To be confirmed	Not available	To be confirmed		Not known	Traffic light status not able to be evaluated	-
Outcome 29: We will offer you a genuine choice in health care and empower you to make choices																	
	Percentage referrals via Choose and Book	Not available	32% (Mar)	49%	90%	55%	90%	43% (2/11/08)	90%	49% (01/03/09)	90%	39% (07/06/09)	90%		41% (July 2008)	RED	Worse
Outcome 30: We will empower you to make choices and feel in control of your social care																	
VSC17 LAA	Social care clients receiving self directed support	Not applicable	Not applicable	98	125	104.48	150	105.58	175	112.42	199	137.93	199		156 (2007/8)	RED	Better
VSC16	Patient reported measure of awareness of being offered choice of hospital (survey)	Not applicable	Not applicable	43%		39%		36% (May)		39% (nov)					45% (November 2008)	RED	Worse
Outcome 31: We will offer women a choice about their maternity services																	
VSBO6 NI 126 LAA	Early access to maternity services: Percentage of women who have seen a midwife or an obstetrician for health and social care assessment of needs and risk by 12 weeks of their pregnancy.	Not applicable	Not applicable	Not applicable	30%	30.2%	56.0%	45.8%	50.0%	45.5%	50.0%	60.3%	50% (Average during the year)	60%	73% (Quarter 4)	GREEN	Better
Outcome 32: We will help people with chronic and long-term conditions to achieve the best health possible																	
	Re-admissions within 28 days (rate %)	580.0%	6.0%	6.3%		6.3%		5.7%		5.5%		5.9%		5.7%		AMBER	Worse
	Patients who have their operations cancelled offered another date within 28 days				Not available	Not available	Not available	Not available			0	0	0	0	Not known	GREEN	-
VSC11 NI 124	People with a long-term condition supported to be independent and in control of their condition (HCC patient survey)	Not applicable	Not applicable	59%	To be confirmed	To be confirmed	To be confirmed	To be confirmed					To be confirmed		Not known		-
London Priority PI	HIV early diagnosis: minimise late diagnosis of HIV (late diagnosis defined as CD4 count of less than 200 cells per mm3) 15% target by 2011	Not available	2004 30.7%	2005 30.6%	Annual	Annual	Annual	Annual		29% (2007)			31% 2007 / 15% (2011)		Not known		-
London Priority PI	TB treatment completion: achieve a treatment completion rate of 85%	2003 89.0%	2004 87.8%	2005 84.9%	Annual	Annual	Annual	Annual					85%		Not known		-
BETTER VALUE FOR ALL																	
Outcome 34: We will commission health and social care services that are efficient																	
	Reducing Length of Stay - national productivity PI - potential bed days saved (Kings)	Not available	Not available	Q3 14.1% (latest data)	Not applicable	Not available	Not applicable	Q4 0708 22%					To be confirmed		12.5%	RED	-
	Increasing low cost statin prescribing	Not available	76.9%	Q3 80.2% (latest data)		Not yet available		Q4 0708 79.6%					To be confirmed		71.3%	GREEN	-
VSC24	Patients admitted with a heart attack taking appropriate medicine	Not available	Not available	Not available	To be confirmed	Not available	To be confirmed	Not available					To be confirmed		Not known		-
VSC19	Prescribing (definition, methodology & target to be confirmed)	Not available	Not available	Not available	To be confirmed	Not available	To be confirmed	Not available					To be confirmed		Not known		-
Outcome 35: We will commission health and social care services that are effective (1)																	
	Day case surgery rates - Kings (National Productivity PIs)	Not available	Not available	Q3 84.4%	Not applicable	Not yet available	Not applicable	Q4 0708 No data					To be confirmed		70.6% (England)	GREEN	-
	Day case surgery rates - GSTT (National Productivity PIs)																
VSC20 NI 134	Emergency bed days number	131,209	129,821	131,560	To be confirmed	22,615	To be confirmed	27,913	To be confirmed	28,420	To be confirmed	29,377	To be confirmed	108,325	Not known	GREEN	Better
VSBI4 NI 40 LAA WCC	Numbers drug users using crack and/or opiates recorded as being in structured drug treatment in the financial year who were discharged from treatment after 12 weeks or more or discharged in a care planned way. Target is 1,799 by 2011 (from an estimated baseline of 1,353 for 2007/8)	Not applicable	Not applicable	Not applicable	1,561	1,517	1,607	1,522	1,652	1,502	1,698	12 weeks lag	1,698		Not known	RED	Worse
Outcome 36: We will commission health and social care services that are effective (2)																	
old retained	Number of community matrons	3	18	18		18		17	18	17	18	16	18		Not known		Worse
	Emergency admissions by A&E (annual % growth)	7.6	7.6	2.2												AMBER	Better
Outcome 37: We will ensure your local health economy is financially sustainable																	

Indicator code	Performance indicator description	2005/6 Outturn	2006/7 Outturn	2007/8 Outturn	2008/9 Q1 Target	2008/9 Q1 Outturn	2008/9 Q2 Target	2008/9 Q2 Outturn	2008/9 Q3 Target	2008/9 Q3 Outturn	2008/9 Q4 Target	2008/9 Q4 Outturn	2008/9 Target	2008/09 Outturn	London position	Traffic Light	Direction of travel (DoT)
	Number of written referrals from GPs for OP appointments	41,440	38,280	41,889	Not applicable		Not applicable		Not applicable		Not applicable		Not applicable		Not known		
VSC14	Ambulance journeys to A&E	Not applicable	Not applicable	Not applicable	Not available	Not available	Not available	Not available	Not available	Not available	Not available		To be confirmed		Not known		-
	Outpatient appointments (National Productivity PI)	Not available	106	Q2 101.02	<100	Not yet available	<100	Q4 07/08 No data	<100	Q1 08/09 No data	<100	Q2 08/09 No data	<100		100 (national average)		-
Ethnicity recording																	
	Percentage of GP patients whose ethnicity is recorded	35.2%	54.4%	65.9%	95.0%	64.5%	95.0%	67.1%	95.0%	69.1%	95.0%	72.6%	95.0%	72.56	Not known	RED	Better
	Ethnic coding hospital patients (%) (Kings)	91.1	90	91(corrected)	90	91	90	90		92 (Kings)	90%	93.40%	90%	93.40%	Not known	GREEN	Worse
Outcome 38: Human Resources - Health																	
(Indicators to be further developed 2009/10)																	
	Total no. of directly employed staff			964								977					
	Vacancy rate											Not available					
	Top 5% earners female (%)			75								77%					
	Top 5% earners BME (%)			28.33								40%					
	% of staff disabled			0								0.72%					
	% of all staff BME			44.64								50.35%					
	% sickness											3.55%					
Outcome 39: Human Resources - Social care																	
	Total no. of directly employed staff - adults			450								424					
	Vacancy rate - adults			18.01								19.60%					
	Top 5% earners female (%) - adults			21.74								Not available					
	Top 5% earners BME (%)			34.78								Not available					
	% of staff disabled - adults			9.11								9.93%					
	% of all staff BME - adults			53.11								43.26%					
	% Sickness			5.32								3.29%					